

## **General terms of use.**

Welcome to our protein array and antibody array service. Currently, we offer our procedures as a scientific collaboration with those research groups interested in using array-based technologies for three main applications:

- 1) **Protein-protein interactions (PPI).** Detection and identification of protein-protein interactions (several thousand proteins may be screened in a single experiment).
- 2) **Differential protein expression (DPE).** Antibody arrays are used to bind and detect the levels of proteins present in cell lysates.
- 3) **Antibody specificity profiling (ASP).** Screening of the specificity of your antibody of choice against a large pool of human proteins.

Quotations are provided on a custom-dependent basis and mainly depend on the availability of chemical required to carry out the experiments upon request. Our goal is to provide you with meaningful results using the lowest budget possible, meaning that if we can afford with chemicals already in use in our lab, they will not be charged.

## **Service requests.**

If you are interested in our services or need experimental design, feel free to contact us: [icasado@cnb.csic.es](mailto:icasado@cnb.csic.es). E-mail is the preferred method of communication for preliminary contacts.

## **Report delivery.**

All our applications are typically achieved in less than 3-weeks, but generation of the results strongly depend on the density and number of individual spots considered in each experiment. This means that we can not grant that reports will be generated in time. Reports will be delivered by e-mail as attached files (excel, csv, pdf or word) with acknowledgement of receipt notification. We request our customers and collaborators to write-back confirming the reception of documents.

## **Sample shipping Information.**

Collaborators and customers must ensure that samples and chemicals required to carry out the experiments are shipped and delivered to our facilities in optimum conditions (frozen in dry ice, cooled and properly packaged to avoid damage of fragile materials). We will not be responsible of any damages. Nevertheless, we will notify to senders by mail on the reception of samples and/or chemical and their conditions. Any damage or sub-optimal conditions will be notified prior to any analyses.

## **Sample reception and service acceptance.**

Sample shipping and reception procedures will be notified by e-mail (see service requests above). Once received, an 'acceptance of service' will be signed by the person responsible for receiving the report.

## **Safety datasheets.**

We will not accept radioactive, toxic or harmful samples and/or chemical. Any substances included in the packages and or samples potentially causing biological damage should be notified prior to shipping.